

WiseSoft®, Inc.

Information Technology Consultants



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Quality Assurance

Scope: Y2K Test and Enhancement of a Healthcare System Client: Healthcare Company

Our client is a leading health care information and research company whose comprehensive line of clinical and cost management solutions enables customers to competitively stay ahead through the most powerful health intelligence in the industry.

The Project:

Our client needed to QA a critical medical information system for Y2K compliance. We supplied the QA methodology, project management and the consultant staff for the entire project. The challenge was not only to QA for Y2K changes but also to identify and justify in an objective manner logic changes to the system and the accuracy of the intended change. We were also responsible for the automation of the QA process to expedite comparison between different instances of the application version and test case scenarios.

Over the course of the project we evolved the suggested methodology to work for the specific needs of the client. We monitored the QA standards and guidelines during the project, developed the testing process for each of the tests required for Y2K certification. We also documented, and reviewed all test matrices. All documentation on procedures and test results of our QA efforts were provided to the client, in a structure for easy audit in Visual Source Safe. We also provided a matrix of discrepancies between the Y2K and non-Y2K versions, along with justification for differences. This effort helped the support team in explaining logic changes to the client.

The Results:

Our Philosophy

Quality, Integrity and Commitment (QIC) is the triad that forms the core of our business philosophy. QIC is a sound business ethic that we firmly believe in and carry with us to all our engagements.

The testing and documentation was completed on time and within our specified budget. Our client was extremely satisfied with our level of detail and efficiency.

"The level of effort, integrity and skill of the WiseSoft team was exemplary. I am pleased to report that this project is on schedule for delivery on 7/2/99. The WiseSoft team played an integral part of this project and is directly attributable to its success." - Director of Software Development

At WiseSoft[®], Inc. we focus on making "Your Need, Our Concern." ™