

WiseSoft®, Inc. Information Technology Consultants



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ERP Implementation

Product: Oracle Applications
Client: Telecommunications Company

The Company is a \$24 billion international communications company, headquartered in Atlanta, GA., providing telecommunications, wireless communications, cable and digital TV, directory advertising and publishing, and Internet and data services to nearly 35 million customers in 19 countries worldwide.

The Project:

The project involved implementation and support of the Oracle Projects module of Oracle Applications. This was a crisis situation where data inconsistencies where identified in the live environment and the requirement was to stabilize the situation to an extent where normal day to day entries could be carried out as soon as possible. Our consultants worked round the clock to ensure smooth transitioning of the data from development to the live environment. The tasks involved were:

- Customization of existing application screens mainly involving budgeting
- Redesign of conversions and interfaces
- Testing of conversion in the development instance, and deploying them to live after client approval
- Troubleshooting
- Client Liaison
- User training

The Results:

Our Philosophy

Quality, Integrity and Commitment (QIC) is the triad that forms the core of our business philosophy. QIC is a sound business ethic that we firmly believe in and carry with us to all our engagements.

Data consistencies across the entire system and smooth transition from development to live instance.

At WiseSoft®, Inc. we focus on making "Your Need, Our Concern." ™